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Consumer tariff guide

Prices effective from 9th November 2026

All prices shown in this document are inclusive of VAT

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Broadband Only Charges

	Super 150Mbps	Ultra 300Mbps	Ultra 500Mbps*	Gigafast 900Mbps*
Download speed	150Mbps	300Mbps	500Mbps	900Mbps
Upload speed	150Mbps	300Mbps	500Mbps	900Mbps
Monthly usage	Unlimited usage	Unlimited usage	Unlimited usage	Unlimited usage
Contract length	24 months	24 months	24 months	24 months
Monthly broadband cost	£33	£35	£37	£40

*Please note the Ultra 500Mbps and Gigafast 900Mbps is only available at certain sites. Please use the postcode checker on our website to find out what products are available to you.

Talk Package Charges

Package overview

			UK landlines	UK mobiles	International numbers	084, 087, 09 and 118
Talk evening and weekends	£7	Daytime 7am to 7pm Monday to Friday	9p a minute + a 18p call connection fee	13p a minute + a 18p call connection fee	See pages 8-23 of this document.	9p per minute Access Charge plus Service Charge
		Evening 7pm to 7am Monday to Friday	Inclusive*			
		Weekends All day Saturday to Sunday				
Talk Anytime	£12 per month	All day Monday to Sunday	Inclusive*		See pages 8-23 of this document.	9p per minute Access Charge plus Service Charge
Talk International	£14 per month	All day Monday to Sunday	Inclusive*		Inclusive* to 50 fixed line international destinations and mobile calls to USA, Canada & Hong Kong.	9p per minute Access Charge plus Service Charge

*Terms and conditions

- Maximum call time of any call is 60 minutes. To avoid standard call charges, you can hang up or redial.
- A call connection fee will not apply to calls that are inclusive of your selected Talk package.
- Bank holidays are classed as normal working week days and charges will still apply on these days.
- UK Landline calls to 01, 02, 03.
- UK Mobile (07) numbers.
- Inclusive international geographic landline calls to Australia, Austria, Bangladesh, Belgium, Brazil, Bulgaria, Canada, Canary Islands, China, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hong Kong, Hungary, India, Irish Republic, Israel, Italy, Jamaica, Japan, Latvia, Lithuania, Luxembourg, Madeira, Malaysia, Netherlands, New Zealand, Norway, Pakistan, Poland, Portugal, Romania, Russian Federation, Singapore, Slovak Republic, Slovenia, South Africa, Spain, Sweden, Switzerland, Thailand, Turkey, USA (also includes calls to mobiles in Canada, Hong Kong and USA).

If you have any queries relating to a specific number that you cannot find in our tariff document, please contact us and we'll be happy to help.

Telephone Charges

Call Features

Feature	Price (per month)
Call Return*	Inclusive
Call Divert*	Inclusive
Caller ID	Inclusive
Call Waiting	Inclusive
Reminder Call	Inclusive
Voicemail	Inclusive
Enhanced Voicemail	Inclusive
Call Barring	Inclusive

*Please note call charges apply to diverted calls and calls made using Call Return (unless call is to another seethelight phone).

Additional Charges

Charge	Price
Paper bill charge	£1.50 per bill
Non direct debit charge	£2.50 per month

Save £48 every year with Direct Debit and E-Billing

When you pay your bills by Direct Debit and view your bills electronically, you can save yourself £48 every year!

Number porting

A number port is subject to a charge of £15. If you're porting your number from seethelight, it will be free of charge.

Call Charges

Calculating Your Bill

The customer's bill is calculated in the following way:

- All rental fees are payable one month in advance.
- Your first bill is likely to be larger than normal, because we charge you from the day your services are activated, and then one month in advance.

Point of payment for the different parts of a package is as follows:

Fee Type

Fee Type	Point that fee is billed
Rental	Your first bill is likely to be larger than normal, because we charge you from the day your services are activated, and then one month in advance.
Calls	The call charges incurred during your monthly bill period will appear on the following month's bill in arrears.

Call Limit

New seethelight customers will automatically be set a call limit (additional information can be found in the seethelight terms and conditions). If the call level is reached before the normal monthly bill is due to be sent out, seethelight will contact the customer to agree an appropriate remedy.

In some instances seethelight may ask for a deposit if the customer has no account history.

VAT

All charges include VAT.

Time Bands

seethelight define the terms "daytime", "evening" and "weekend" as follows:

Daytime Peak	Monday to Friday, 7am to 7pm
Evening Off Peak	Monday to Friday, before 7am and after 7pm
Weekend Off Peak	Midnight Friday to midnight Sunday

Call Connection Fee

A call connection fee of 18p will be applied to all calls except:

- Free, inclusive or unlimited calls
- Fixed fee calls (including fixed fee directory enquiry calls)
- Calls charged by time duration that start with a fixed fee (including some directory enquiry calls)

Calls from seethelight customers to other seethelight customers are free of charge for up to an hour.

Call Charge Rounding

The cost of a call is calculated by adding the pre VAT pence per minute charge to the pre VAT call connection fee; the total is rounded up to the next penny and VAT is applied to the total.

Duration Rounding

Calls are rounded up to the next whole minute, except service calls, which will be rounded to the next whole second.

Example of rounding up to next whole minute
For example, to call a mobile number outside of any call packages at peak times for 3 and half minutes, it would be calculated as: -
10.83p (our pre VAT cost per minute) x 4 minutes = 43.32p
15p (our pre VAT call connection fee)
43.32p +15p = 59p (rounded up to the next penny)
VAT at 20% = 12p (rounded to the nearest penny)
Total call charge including VAT = 71p

Inclusive Calls

Calls from seethelight customers to other seethelight customers are free of charge for up-to an hour, call rates are charged at pence per minute rate after one hour.

Unlimited evening and weekend calls to UK landlines (01, 02, 03) and UK mobiles (07) are for up to an hour but excludes non-geographic numbers 0871, 0845 and 0847, all indirect access calls, Premium Rate services, operator-controlled calls, calls to the internet, information and paging services, local, national and all non-geographic numbers used to dial-up ISPs, other non voice calls and calls to the Channel Islands.

Advertised inclusive calls to UK landlines (01, 02, 03) and UK mobiles (07) are subject to a pence-per-minute charge rate after one hour.

The user can hang up and redial before the end of an hour to avoid additional call charges.

National Calls (01, 02, 03)*

Product	Peak (daytime)	Off-Peak (evening and weekends)
seethelight to seethelight customers	Free	Free
National	9p per minute	Inclusive**

*A call connection fee of 18 pence will be applied to all calls outside of your call package.

**Weekend and evening calls are included as standard. However, if you exceed 60 minutes, you will be charged at the standard rate of 9p per minute.

Calls to Mobiles*

Mobile	Peak (daytime)	Off-Peak (evening and weekends)
Guernsey Mobile	13p per minute	Inclusive**
Jersey Mobile	13p per minute	Inclusive**
BT Fusion	13p per minute	Inclusive**
Cable & Wireless	13p per minute	Inclusive**
Hutchison 3G	13p per minute	Inclusive**
O2	13p per minute	Inclusive**
Opal	13p per minute	Inclusive**
Orange	13p per minute	Inclusive**
Other Mobiles	13p per minute	Inclusive**
T Mobile	13p per minute	Inclusive**
Virtual 1	13p per minute	Inclusive**
Virtual 2	13p per minute	Inclusive**
Vodafone	13p per minute	Inclusive**
Mobile Voice and Data	13p per minute	Inclusive**

*A call connection fee of 18 pence will be applied to all national UK mobile calls.
**Weekend and evening calls are included as standard. However, if you exceed 60 minutes, you will be charged at the standard rate of 13p per minute.

Charges to other Non-Geographic numbers are set out in the tables on pages 9-12 of this document.

Calls to Emergency Services

999	Free
112	Free

International Calls*

Charges to international numbers are set out in the tables on pages 12-23 of this document.

*A call connection fee of 18 pence will be applied to all international calls.

Please note: seethelight do not block calls to any numbers, including international numbers. However, seethelight cannot guarantee that our upstream provider will not block these.

Non Geographic Calls

The cost of calling 084, 087, 09 and 118 numbers will be split into two charges:-

- Access charge: this is what we'll charge you, per minute, for connecting the call. The access charge for seethelight customers will be 9 pence per minute including VAT.
- Service charge: this is the rest of the call charge. The organisation you are calling will tell you how much it is.
- Total charge: Adding together the access charge and service charge will give the total cost of the call.
- In addition, in some circumstances you will be charged a one off call connection charge. This charge is dependent on the number you are calling. This can be seen in the table below.
- *All charge codes with an * do not start charging you until 61 seconds.

Charge Code	One Off Call Connection Fee (per call in pence)	Charge Per Minute		
		Access Charge	Service Charge	Total Call Charge
UKNSC001	0	9	0	9
UKNSC002	0	9	1	10
UKNSC003	0	9	2	11
UKNSC004	0	9	3	12
UKNSC005	0	9	4	13
UKNSC006	0	9	5	14
UKNSC007	0	9	6	15
UKNSC008	0	9	7	16
UKNSC009	0	9	8	17
UKNSC010	0	9	9	18
UKNSC011	0	9	10	19
UKNSC012	0	9	11	20
UKNSC013	0	9	12	21
UKNSC014	0	9	13	22
UKNSC015	0	9	15	24
UKNSC016	0	9	20	29
UKNSC017	0	9	25	34
UKNSC018	0	9	30	39
UKNSC019	0	9	35	44
UKNSC020	0	9	36	45
UKNSC021	0	9	40	49
UKNSC022	0	9	45	54
UKNSC023	0	9	46	55
UKNSC024	0	9	50	59
UKNSC025	0	9	55	64
UKNSC026	0	9	60	69
UKNSC027	0	9	65	74
UKNSC028	0	9	70	79
UKNSC029	0	9	75	84
UKNSC030	0	9	80	89
UKNSC031	0	9	90	99
UKNSC032	0	9	95	104
UKNSC033	0	9	99	108
UKNSC034	0	9	100	109
UKNSC035	0	9	110	119
UKNSC036	0	9	120	129
UKNSC037	0	9	145	154

UKNSC038	0	9	150	159
UKNSC039	0	9	155	164
UKNSC040	0	9	180	189
UKNSC041	0	9	200	209
UKNSC042	0	9	220	229
UKNSC043	0	9	250	259
UKNSC044	0	9	300	309
UKNSC045	0	9	360	369
UKNSC046	5	9	0	9
UKNSC047	10	9	0	9
UKNSC048	15	9	0	9
UKNSC049	25	9	0	9
UKNSC050	30	9	0	9
UKNSC051	35	9	0	9
UKNSC052	40	9	0	9
UKNSC053	48	9	0	9
UKNSC054	50	9	0	9
UKNSC055	70	9	0	9
UKNSC056	75	9	0	9
UKNSC057	100	9	0	9
UKNSC058	145	9	0	9
UKNSC059	150	9	0	9
UKNSC060	200	9	0	9
UKNSC061	250	9	0	9
UKNSC062	300	9	0	9
UKNSC063	400	9	0	9
UKNSC064	500	9	0	9
UKNSC065	600	9	0	9
UKNSC066	77	9	155	164
UKNSC067	80	9	25	34
UKNSC068	0	9	243	252
UKNSC069	350	9	10	19
UKNSC070*	243	9	243	252
UKNSC072*	276	9	177	186
UKNSC073*	0	9	250	259
UKNSC074*	5	9	5	14
UKNSC075*	10	9	10	19
UKNSC076*	40	9	40	49
UKNSC077*	70	9	70	79
UKNSC078*	150	9	150	159
UKNSC079*	200	9	200	209
UKNSC080*	445	9	257	266
UKNSC081	0	9	18	27
UKNSC082	0	9	22	31

UKNSC083	0	9	350	359
UKNSC084	250	9	75	84
UKNSC085	260	9	99	108
UKNSC086	275	9	78	87
UKNSC087*	300	9	130	139
UKNSC089*	1198	9	299	308
UKNSC092*	7	9	7	16
UKNSC093*	13	9	13	22
UKNSC094*	80	9	80	89
UKNSC095*	100	9	100	109
UKNSC096*	300	9	300	309
UKNSC097*	360	9	50	59
UKNSC098*	360	9	150	159
UKNSC099*	360	9	200	209
UKNSC100*	360	9	360	369

International Calls

Country	Charge per minute (in pence)		
	Daytime	Evening	Weekend
Antigua & Barbuda	22.08	20.16	20.16
Antigua & Barbuda Mobile	46.08	45.70	45.70
Afghanistan	110.40	105.60	105.60
Afghanistan Mobile	134.40	131.14	131.14
Anguilla	64.32	54.72	54.72
Anguilla Mobile	88.32	80.26	80.26
Albania	42.24	37.44	37.44
Albania Mobile	76.09	70.88	70.88
Albania OLO	50.50	45.00	45.00
Algeria	42.24	37.44	37.44
Algeria Mobile	66.24	62.98	62.98
Andorra	36.10	28.79	28.79
Andorra Mobile	60.10	54.32	54.32
Angola	83.52	79.68	79.68
Angola Mobile	107.52	105.22	105.22
Antarctic	159.00	152.00	152.00
Aruba	63.36	50.88	50.88
Aruba Mobile	87.36	76.42	76.42
Argentina	80.64	65.28	65.28
Argentina Major Cities	80.64	65.28	65.28
Argentina Mobile	104.64	90.82	90.82
Armenia	83.52	68.16	68.16
Armenia Mobile	107.52	93.70	93.70
Ascension Island	100.50	96.00	96.00
American Samoa	143.52	110.98	110.98
Australia	23.04	9.60	9.60
Australia Cities	23.04	9.60	9.60
Australia Mobile	47.04	35.14	35.14
Australia Mobile One	47.04	35.14	35.14
Australia Mobile (SATELLITE)	600.00	600.00	600.00
Australia Special Services	23.04	9.60	9.60
Austria	15.83	15.83	15.83
Austria Mobile Other	49.92	48.58	48.58
Austria Mobile	15.83	15.83	15.83
Azerbaijan	49.92	45.12	45.12
Azerbaijan Mobile	73.92	70.66	70.66
Bahrain	83.52	68.16	68.16
Bahrain Mobile	107.52	93.70	93.70
Bangladesh	24.00	21.12	21.12
Bangladesh Mobile	48.00	46.66	46.66
Bahamas	64.32	54.72	54.72
Bahamas Mobile	64.32	54.72	54.72
Belarus	63.50	57.10	57.10
Belarus Mobile	73.92	70.66	70.66

Country	Charge per minute (in pence)		
	Daytime	Evening	Weekend
Benin	80.64	65.28	65.28
Benin Mobile	104.64	90.82	90.82
Bermuda	22.08	20.16	20.16
Belize	83.52	68.16	68.16
Belize Mobile	107.52	93.70	93.70
Belgium	15.83	15.83	15.83
Belgium Mobistar Mobile	15.83	15.83	15.83
Belgium Mobile	15.83	15.83	15.83
Belgium Proximus Mobile	41.76	35.14	35.14
Belgium Special Service	17.76	9.60	9.60
Bhutan	67.20	63.36	63.36
Bolivia	83.52	79.68	79.68
Bolivia Major Cities	83.52	79.68	79.68
Bolivia Equal Access	83.52	79.68	79.68
Bolivia Mobile	107.52	105.22	105.22
Bosnia Herzegovina	42.24	37.44	37.44
Bosnia Herzegovina Mobile	66.24	62.98	62.98
Botswana	80.64	65.28	65.28
Botswana Mobile	104.64	90.82	90.82
Brazil	80.64	65.28	65.28
Brazil Mobile	104.64	90.82	90.82
Brazil Rio De Janeiro	80.64	65.28	65.28
Barbados	22.08	20.16	20.16
Barbados Mobile	46.08	45.70	45.70
Brunel Darussalam	67.20	63.36	63.36
Brunel Mobile	106.31	101.62	101.62
British Virgin Islands	73.44	62.40	62.40
Burkina Faso	83.52	79.68	79.68
Burkina Faso Mobile	107.52	105.22	105.22
Bulgaria	15.83	15.83	15.83
Bulgaria Mobile	15.83	15.83	15.83
Burundi	83.52	79.68	79.68
CaMdia	192.00	187.19	187.19
CaMdia Mobile	216.00	212.72	212.72
Canada	18.70	9.60	9.60
Canada Directory Enquiries	128.16	126.96	126.96
Canada Northwestel	26.33	23.04	23.04
Central African Republic	129.82	124.06	124.06
Central African Republic Special Services	129.82	124.06	124.06
Cayman Islands	64.32	54.72	54.72
Cayman Islands Mobile	88.32	80.26	80.26
Congo Democratic Republic	110.40	105.60	105.60
Congo Democratic Republic Mobile	126.13	121.54	121.54
Congo Democratic Republic (Premium)	161.90	155.90	155.90
Chad	131.81	126.05	126.05
Chad Mobile	155.81	151.58	151.58
Chile	80.64	65.28	65.28
Chile Mobile	104.64	90.82	90.82

Chile Rural	80.64	65.28	65.28
Chile Special Services	125.90	107.40	107.40
Chile Santiago	80.64	65.28	65.28
China	22.08	20.16	20.16
China Mobile	46.08	45.70	45.70
Congo	110.40	105.60	105.60
Congo Mobile	134.40	131.14	131.14
Cook Islands	159.11	152.27	152.27
Colombia	83.52	79.68	79.68
Colombia Mobile	107.52	105.22	105.22
Comores	133.48	127.25	127.25
Cape Verde Islands	83.52	79.68	79.68
Cape Verde Mobile	107.52	105.22	105.22
Costa Rica	80.64	65.28	65.28
Costa Rica Mobile	104.64	90.82	90.82
Cameroon	80.64	65.28	65.28
Cameroon Mobile	104.64	90.82	90.82
Croatia	15.83	15.83	15.83
Croatia Mobile	15.83	15.83	15.83
Cuba	133.00	127.00	127.00
Cyprus	15.83	15.83	15.83
Cyprus Mobile	15.83	15.83	15.83
Czech Republic	15.83	15.83	15.83
Czech Republic Mobile	15.83	15.83	15.83
Diego Garcia	204.97	199.25	199.25
Djibouti	83.52	79.68	79.68
Djibouti Mobile	107.52	105.22	105.22
Denmark	15.83	15.83	15.83
Denmark Mobile Other	53.80	42.20	42.20
Denmark Mobile	15.83	15.83	15.83
Dominican Republic	77.50	66.00	66.00
Dominican Republic Mobile	88.32	80.26	80.26
Dominica	74.86	63.17	63.17
Dominica Mobile	98.86	88.70	88.70
East Timor	231.50	222.50	222.50
Ecuador	83.52	79.68	79.68
Ecuador Mobile	107.52	105.22	105.22
Egypt	78.72	68.16	68.16
Egypt Mobile	102.72	93.70	93.70
El Salvador	106.56	86.40	86.40
El Salvador Mobile	130.56	111.94	111.94
Emsat Satellite System	626.24	587.10	587.10
Equatorial Guinea	110.40	105.60	105.60
Eritrea	106.56	86.40	86.40
Estonia	15.83	15.83	15.83
Estonia Mobile Other	73.92	70.66	70.66

Country	Charge per minute (in pence)		
	Daytime	Evening	Weekend
Estonia Mobile	15.83	15.83	15.83
Estonia (PERSONAL NUMBER)	62.86	60.00	60.00
Ethiopia	106.56	86.40	86.40
Ethiopia Mobile	130.56	111.94	111.94
Falkland Islands	98.40	96.00	96.00
Faroe Islands	36.10	28.80	28.80
Faroe Islands Mobile	60.10	54.34	54.34
Fiji	100.60	96.00	96.00
Fiji Mobile	107.52	105.22	105.22
Finland	15.83	15.83	15.83
Finland Mobile	15.83	15.83	15.83
Finland (PREMIUM)	25.92	23.04	23.04
France	15.83	15.83	15.83
France Mobile Other	46.88	43.20	43.20
France Mobile	15.83	15.83	15.83
France Mobile One	46.88	43.20	43.20
France Special Services	17.76	9.60	9.60
French Guyana	108.00	102.00	102.00
French Guyana Mobile	126.00	120.00	120.00
French Polynesia	110.40	105.60	105.60
Gabon	80.64	65.28	65.28
Gabon Mobile	104.64	90.82	90.82
Gambia	80.64	65.28	65.28
Gambia Mobile	104.64	90.82	90.82
Grenada	22.08	20.16	20.16
Grenada Mobile	46.08	45.70	45.70
Georgia	63.36	50.88	50.88
Georgia Mobile	87.36	76.42	76.42
Germany	15.83	15.83	15.83
Germany Mobile Other	41.76	35.14	35.14
Germany Mobile	15.83	15.83	15.83
Germany Personal Numbers	54.17	46.80	46.80
Ghana	80.64	65.28	65.28
Ghana Mobile	104.64	90.82	90.82
Gibraltar	23.04	19.20	19.20
Gibraltar Mobile	47.04	44.74	44.74
Guadeloupe	83.52	68.16	68.16
Guadeloupe Mobile	107.52	93.70	93.70
Greenland	83.52	79.68	79.68
Greece	15.83	15.83	15.83
Greece Mobile	15.83	15.83	15.83
Guatemala	80.64	65.28	65.28
Guatemala Mobile	104.64	90.82	90.82
Guinea Bissau	83.52	79.68	79.68
Guinea Bissau Mobile	107.52	105.22	105.22
Guinea	83.52	79.68	79.68
Guinea Mobile	107.52	105.22	105.22
Guam	110.40	105.60	105.60

Country	Charge per minute (in pence)		
	Daytime	Evening	Weekend
Guyana	106.56	86.40	86.40
Guyana Mobile	130.56	111.94	111.94
Haiti	98.88	80.26	80.26
Haiti Mobile	123.00	105.84	105.84
Hong Kong	11.52	7.68	7.68
Hong Kong Mobile	13.99	9.60	9.60
Honduras	80.64	65.28	65.28
Honduras Mobile	104.64	90.82	90.82
Hungary	15.83	15.83	15.83
Hungary Budapest	25.92	23.04	23.04
Hungary Mobile	15.83	15.83	15.83
Iceland	15.83	15.83	15.83
Iceland Mobile Other	66.24	62.98	62.98
Iceland Mobile	15.83	15.83	15.83
India	24.00	21.12	21.12
India Major Cities	24.00	21.12	21.12
India Minor Cities	24.00	21.12	21.12
Inmarsat aero	540.58	506.80	506.80
Inmarsat b	212.32	199.06	199.06
Inmarsat hsd	896.54	840.52	840.52
Inmarsat m4	643.86	603.61	603.61
Inmarsat m	179.70	168.47	168.47
Indonesia	65.28	63.36	63.36
Indonesia Major Cities	65.28	63.36	63.36
Indonesia Mobile	89.28	88.90	88.90
Iran	106.56	86.40	86.40
Iran Mobile	130.56	111.94	111.94
Iridium Satellite System	521.04	486.00	486.00
Ireland	15.83	15.83	15.83
Ireland Mobile Other	37.44	35.14	35.14
Ireland Mobile	15.83	15.83	15.83
Ireland Mobile One	37.44	35.14	35.14
Ireland Premium	37.44	35.14	35.14
Ireland Special Services	18.00	16.20	16.20
Iraq	106.56	86.40	86.40
Iraq Baghdad	106.56	86.40	86.40
Iraq Mobile	130.56	111.94	111.94
Israel	49.92	45.12	45.12
Israel Mobile	73.92	70.66	70.66
Israel Palestine	49.92	45.12	45.12
Italy	15.83	15.83	15.83
Italy Hutchison 3G Mobile	50.56	43.20	43.20
Italy Tim Mobile	50.56	43.20	43.20
Italy Vodafone Mobile	50.56	43.20	43.20
Italy Mobile	15.83	15.83	15.83
Ivory Coast	77.28	72.00	72.00
Ivory Coast Mobile	101.28	97.54	97.54

Country	Charge per minute (in pence)		
	Daytime	Evening	Weekend
Jamaica	26.80	24.20	24.20
Jamaica Mobile	46.08	45.70	45.70
Jordan	103.67	89.27	89.27
Jordan Mobile	127.67	114.80	114.80
Japan	9.60	6.72	6.72
Japan Mobile	33.60	32.26	32.26
Japan Tokyo	9.60	6.72	6.72
Kazakhstan	65.28	61.44	61.44
Kazakhstan Mobile	89.28	86.98	86.98
Kenya	80.64	65.28	65.28
Kenya Mobile	104.64	90.82	90.82
Kiribati	159.11	152.27	152.27
Kyrgyzstan	65.28	61.44	61.44
Kyrgyzstan Mobile	89.28	86.98	86.98
Kuwait	83.52	68.16	68.16
Kuwait Mobile	107.52	93.70	93.70
Laos	129.82	124.06	124.06
Latvia	15.83	15.83	15.83
Latvia Mobile Other	73.92	70.66	70.66
Latvia Mobile	15.83	15.83	15.83
Latvia Mobile One	73.92	70.66	70.66
Lebanon	103.68	89.28	89.28
Lebanon Mobile	127.68	114.82	114.82
Liberia	80.64	65.28	65.28
Liberia Mobile	104.64	90.82	90.82
Libya	42.24	37.44	37.44
Libya Mobile	66.24	62.98	62.98
Liechtenstein	15.83	15.83	15.83
Liechtenstein Mobile	15.83	15.83	15.83
Liechtenstein Special Services	51.40	50.40	50.40
Lithuania	15.83	15.83	15.83
Lithuania Mobile	15.83	15.83	15.83
Lithuania (PERSONAL NUMBERS)	60.46	58.06	58.06
Lesotho	80.64	65.28	65.28
Lesotho Mobile	104.64	90.82	90.82
Luxemburg	15.83	15.83	15.83
Luxemburg Mobile	15.83	15.83	15.83
Macedonia	42.24	37.44	37.44
Macedonia Mobile	66.24	62.98	62.98
St. Martin	72.00	60.00	60.00
Mali	83.52	79.68	79.68
Mali International Mobile	107.40	105.36	105.36
Martinique	83.52	68.16	68.16
Martinique Mobile	107.52	93.70	93.70
Macau	22.08	20.16	20.16
Mayotte	106.56	86.40	86.40
Mayotte Mobile	130.56	111.94	111.94

Country	Charge per minute (in pence)		
	Daytime	Evening	Weekend
Madagascar	83.52	79.68	79.68
Madagascar Mobile	126.13	121.51	121.51
Mexico	67.20	63.36	63.36
Mexico Major Cities	67.20	63.36	63.36
Mexico (EQUAL ACCESS)	67.20	63.36	63.36
Mexico Mobile	91.20	88.90	88.90
Marshall Islands	131.81	126.05	126.05
Micronesia	131.52	126.05	126.05
Maldives	100.60	96.00	96.00
Maldives Mobile	131.20	126.60	126.60
Malta	15.83	15.83	15.83
Malta Mobile	15.83	15.83	15.83
Myanmar	110.40	105.60	105.60
Montenegro	48.00	44.40	44.40
Montenegro Mobile	76.09	70.88	70.88
Mongolia	129.82	124.06	124.06
Mongolia Mobile	153.82	149.59	149.59
Moldova	63.36	50.88	50.88
Moldova Mobile	87.36	76.42	76.42
Monaco	34.12	26.88	26.88
Monaco Mobile	58.12	52.42	52.42
Morocco	42.24	37.44	37.44
Morocco Mobile	66.24	62.98	62.98
Mozambique	83.52	79.68	79.68
Mozambique Mobile	107.52	105.22	105.22
Mauritius	106.56	86.40	86.40
Mauritius Mobile	130.56	111.94	111.94
Montserrat	74.86	63.17	63.17
Mauritania	110.40	105.60	105.60
Mauritania Mobile	134.40	131.14	131.14
Malawi	80.64	65.28	65.28
Malawi Mobile	104.40	90.60	90.60
Malaysia	40.32	37.44	37.44
Malaysia Kuala Lampur	40.32	37.44	37.44
Malaysia Mobile	64.32	62.98	62.98
Namibia	80.64	65.28	65.28
Namibia Mobile	104.64	90.82	90.82
Netherlands Antilles	15.83	15.83	15.83
Netherlands Antilles Mobile	15.83	15.83	15.83
Nauru	159.11	152.27	152.27
New Caledonia	204.97	199.25	199.25
New Zealand	29.75	22.08	22.08
New Zealand Mobile	53.75	47.62	47.62
Nigeria	65.28	61.44	61.44
Nigeria Mobile	89.28	86.98	86.98
Nigeria Special Services	65.28	61.44	61.44
Niger	83.52	79.68	79.68

Country	Charge per minute (in pence)		
	Daytime	Evening	Weekend
Niger Mobile	107.52	105.22	105.22
Nicaragua	106.56	86.40	86.40
Nicaragua Mobile	130.56	111.94	111.94
Niue	156.00	149.50	149.50
North Korea	131.81	126.05	126.05
Northern Marianas	106.56	86.40	86.40
Norway	15.83	15.83	15.83
Norway Mobile Other	47.04	35.14	35.14
Norway Mobile	15.83	15.83	15.83
Nepal	67.20	63.36	63.36
Nepal Mobile	91.20	88.90	88.90
Netherlands	17.76	9.60	9.60
Netherlands Mobile Other	41.76	35.14	35.14
Netherlands Mobile	41.76	35.14	35.14
Oman	83.52	68.16	68.16
Oman Mobile	107.52	93.70	93.70
Pakistan	24.00	21.12	21.12
Pakistan Mobile	48.00	46.66	46.66
Palau	159.11	152.27	152.27
Panama	80.64	65.28	65.28
Panama Mobile	104.64	90.82	90.82
Panama Special Services	104.64	90.82	90.82
Peru	80.64	65.28	65.28
Peru Mobile	104.64	90.82	90.82
Peru Rural	80.64	65.28	65.28
Portugal	15.83	15.83	15.83
Portugal Mobile	15.83	15.83	15.83
Portugal Special Services	22.08	18.24	18.24
Paraguay	80.64	65.28	65.28
Paraguay Mobile	104.64	90.82	90.82
Philippines	67.20	63.36	63.36
Philippines Mobile	91.20	88.90	88.90
Papua New Guinea	100.60	96.00	96.00
Poland	15.83	15.83	15.83
Poland Mobile Centernet	49.92	48.58	48.58
Poland Mobile Other	49.92	48.58	48.58
Poland Mobile	15.83	15.83	15.83
Poland Mobile One	49.92	48.58	48.58
Puerto Rico	48.96	42.24	42.24
Palestine	49.92	45.12	45.12
Palestine Mobile	58.58	52.42	52.42
Qatar	83.52	68.16	68.16
Qatar Mobile	107.52	93.70	93.70
Reunion	83.52	79.68	79.68
Reunion Mobile	107.52	105.22	105.22
Romania	15.83	15.83	15.83
Romania Mobile	15.83	15.83	15.83

Country	Charge per minute (in pence)		
	Daytime	Evening	Weekend
Russia	49.92	45.12	45.12
Russia Major Cities	49.92	45.12	45.12
Russia Mobile	73.92	70.66	70.66
Russia Mobile One	73.92	70.66	70.66
Rwanda	83.52	79.68	79.68
Rwanda Mobile	107.52	105.22	105.22
South Africa	49.92	44.15	44.15
South Africa Mobile	84.52	69.68	69.68
South Africa Special Services	95.60	87.70	87.70
Satelite Other	260.54	244.26	244.26
Saudi International Arabia	63.36	50.88	50.88
Saudi International Arabia Mobile	87.60	76.20	76.20
Senegal	106.56	86.40	86.40
Senegal Mobile	130.56	111.94	111.94
Serbia	42.24	37.44	37.44
Serbia Mobile	66.24	62.98	62.98
Seychelles	106.56	86.40	86.40
Seychelles Special Services	106.56	86.40	86.40
Singapore	18.24	14.40	14.40
Singapore Mobile	42.24	39.94	39.94
Sierra Leone	80.64	65.28	65.28
Sierra Leone Mobile	104.64	90.82	90.82
South Korea	67.20	63.36	63.36
South Korea Mobile	91.20	88.90	88.90
Sri Lanka	79.68	64.20	64.20
Sri Lanka Mobile	103.68	95.52	95.52
Slovakia	15.83	15.83	15.83
Slovakia Mobile	15.83	15.83	15.83
Slovenia	15.83	15.83	15.83
Slovenia Alternative Networks	42.24	37.44	37.44
Slovenia Mobile Other	66.24	62.98	62.98
Slovenia Mobile	15.83	15.83	15.83
San Marino	42.24	37.44	37.44
San Marino Mobile	50.56	45.34	45.34
San Marino Premium	79.40	73.90	73.90
Solomon Islands	159.11	152.27	152.27
Somalia	131.81	126.05	126.05
Somalia Mobile	162.00	162.00	162.00
St. Pierre & Miquelon	64.32	54.72	54.72
St. Pierre & Miquelon Mobile	88.32	80.26	80.26
Spain	15.83	15.83	15.83
Spain Mobile	15.83	15.83	15.83
Spain Mobile One	45.12	35.14	35.14
Spain Premium	45.12	35.14	35.14
Spain Special Services	56.60	42.20	42.20
South Sudan	97.00	78.50	78.50

Country	Charge per minute (in pence)		
	Daytime	Evening	Weekend
St. Helena	129.82	124.06	124.06
St. Kitts & Nevis	64.32	54.72	54.72
St. Kitts & Nevis Mobile	88.32	80.26	80.26
St. Lucia	22.08	20.16	20.16
St. Lucia Mobile	46.08	45.70	45.70
Sao Tome & Principe	156.00	150.00	150.00
Sudan	80.64	65.28	65.28
Sudan Mobile	104.64	65.53	65.53
Suriname	125.94	100.80	100.80
Suriname Mobile	149.94	126.34	126.34
St. Vincent & Grenadines	64.32	54.72	54.72
St. Vincent & Grenadines Mobile	88.32	80.26	80.26
Sweden	15.83	15.83	15.83
Sweden Mobile	41.76	41.38	41.38
Switzerland	17.76	9.60	9.60
Switzerland Mobile Other	43.20	37.18	37.18
Switzerland Mobile	43.20	37.18	37.18
Switzerland Mobile One	43.20	37.18	37.18
Switzerland Special Services	17.76	9.60	9.60
Swaziland	80.64	65.28	65.28
Swaziland Mobile	104.64	90.82	90.82
Syria	103.67	89.27	89.27
Syria Mobile	127.67	114.80	114.80
Taiwan	67.20	63.36	63.36
Taiwan Mobile	91.20	88.90	88.90
Tajikistan	83.52	79.68	79.68
Tajikistan Mobile	107.52	105.22	105.22
Turks & Caicos Islands	74.86	63.17	63.17
Turks & Caicos Island Mobile	98.86	88.70	88.70
Thailand	65.28	63.36	63.36
Thailand Mobile	89.28	88.90	88.90
Tunisia	53.40	47.60	47.60
Tunisia Mobile	66.24	62.98	62.98
Togo	106.56	86.40	86.40
Tokelau	204.97	199.25	199.25
Tonga	129.82	124.06	124.06
Trinidad & Tobago	22.08	20.16	20.16
Trinidad & Tobago Mobile	46.08	45.70	45.70
Turkmenistan	78.24	72.38	72.38
Turkey	23.04	19.20	19.20
Turkey (CYPRUS) mobile	55.20	53.32	53.32
Turkey (CYPRUS)	23.04	19.20	19.20
Turkey Mobile Other	55.20	53.32	53.32
Turkey Mobile	55.20	53.32	53.32
Tuvalu	159.11	152.27	152.27
Tanzania	80.64	65.28	65.28

Country	Charge per minute (in pence)		
	Daytime	Evening	Weekend
Tanzania Mobile	104.64	90.82	90.82
United Arab Emirates	63.36	50.88	50.88
United Arab Emirates Mobile	87.36	76.42	76.42
Uganda	80.64	65.28	65.28
Uganda Mobile	104.64	90.82	90.82
Ukraine	49.92	45.12	45.12
Ukraine Mobile	73.92	70.66	70.66
Uruguay	80.64	65.28	65.28
Uruguay Mobile	104.64	90.82	90.82
USA	14.39	9.60	9.60
USA Alaska	14.39	9.60	9.60
USA Directory Enquiries	135.96	118.97	118.97
USA Hawaii	14.39	9.60	9.60
US Virgin Islands	14.39	9.60	9.60
Uzbekistan	65.28	61.44	61.44
Uzbekistan Mobile	89.28	86.98	86.98
Vanuatu	159.11	152.27	152.27
Vatican City	21.12	9.60	9.60
Venezuela	80.64	65.28	65.28
Venezuela Mobile	104.64	90.82	90.82
Vietnam	129.82	124.06	124.06
Vietnam Mobile	153.82	149.59	149.59
Wallis & Futuna	203.50	193.50	193.50
Western Samoa	204.50	199.00	199.00
Yemen	106.56	86.40	86.40
Yemen Mobile	130.56	111.94	111.94
Zambia	80.64	65.28	65.28
Zambia Mobile	104.64	90.82	90.82
Zimbabwe	80.64	65.28	65.28
Zimbabwe Mobile	104.64	90.82	90.82

UK WiFi Services

	Call Connection Fee	Charge per minute (in pence)		
		Daytime	Evening	Weekend
UK Wi Fi Services 1	18	15.04	15.04	7.52
UK Wi Fi Services 10	18	9.54	9.54	9.54
UK Wi Fi Services 12	18	13.20	13.20	13.20
UK Wi Fi Services 2	18	14.26	11.86	6.04
UK Wi Fi Services 3	18	15.84	12.65	7.97
UK Wi Fi Services 4	18	15.40	9.41	4.72
UK Wi Fi Services 5	18	14.36	11.62	6.50
UK Wi Fi Services 6	18	12.53	10.03	6.04
UK Wi Fi Services 7	18	11.98	11.98	11.98
UK Wi Fi Services 8	18	18.24	14.26	6.04
UK Wi Fi Services 9	18	15.95	15.95	15.95

UK Personal Numbering

	Call Connection Fee	Charge Per minute (in pence)		
		Daytime	Evening	Weekend
UK Personal Numbering pn1	18	23.29	15.52	7.76
UK Personal Numbering pn2	18	57.48	57.48	57.48
UK Personal Numbering pn3	18	54.29	44.47	45.01
UK Personal Numbering pn4	18	29.59	29.59	29.59
UK Personal Numbering pn5	18	18.92	18.92	18.92
UK Personal Numbering pn6	18	22.48	22.48	22.48
UK Personal Numbering pn7	18	4.03	1.02	1.02
UK Personal Numbering pn8	18	22.45	22.45	22.45
UK Personal Numbering pn9	18	26.63	26.63	26.63
UK Personal Numbering pn10	18	40.27	40.27	40.27
UK Personal Numbering pn11	18	42.42	32.60	33.16
UK Personal Numbering pn12	18	30.78	30.78	30.78
UK Personal Numbering pn13	18	45.01	45.01	45.01
UK Personal Numbering pn14	18	33.74	33.74	33.74
UK Personal Numbering pn15	18	14.18	14.18	14.18
UK Personal Numbering pn16	18	15.36	15.36	15.36
UK Personal Numbering pn17	18	16.55	16.55	16.55
UK Personal Numbering pn18	18	17.72	17.72	17.72
UK Personal Numbering pn19	18	10.62	10.62	10.62
UK Personal Numbering pn20	18	27.22	27.22	27.22
UK Personal Numbering pn21	18	47.56	47.56	47.56
UK Personal Numbering pn22	18	10.01	6.44	5.45
UK Personal Numbering D	18	16.21	9.55	9.55
UK Personal Numbering E	18	6.00	6.00	6.00
UK Personal Numbering F	18	29.10	19.39	9.70
UK Personal Numbering j	18	31.04	21.34	10.18
UK Personal Numbering k	18	36.38	24.25	12.11

Paying Your Bill

Methods of Payment

Direct Debit:	You can set up a Direct Debit instruction online, by logging into your seethelight account, or contact us to set up payment by Direct Debit over the phone. The date when we collect the amount due will be clearly shown on the front of your bill. If you choose not to pay by Direct Debit, we will charge you a separate handling fee of £2.50 for processing your payment. These charges and non E-billing charges can be found on page 3 under the 'Additional Charges' section.
Debit or credit card:	You can pay your bill by Switch, Solo, Delta, Master Card or Visa. You can pay via your seethelight account, 24/7, or call our customer services centre and pay over the phone.
Cash:	You can take your bill to any bank and pay by cash. Some banks may charge you for this, but if you use Barclays it's FREE.
Cheque:	You can pay by cheque. Just fill in the payment slip and post it to us.

Late Payment Fees

Should your monthly payment be late, dishonoured, or it fails, a fee of £7.50 will be added to your account.

Debt Collection

Should it become necessary to pass your account to a third party debt collection agency, an admin fee of £25 will apply.

Cancellation Charges

Termination of Service

If you are leaving seethelight within your minimum contract term, you will be charged early termination fees. These early termination fees are not subject to VAT.

Product/Package	Monthly early termination charge (£)
Data only	£13.70
Broadband and voice package	£13.70