

**Customer Name**  
**Address Line 1**  
**Address Line 2**  
**Post Code**

**Contact Information**

**Billing and accounts:** 0800 331 7638  
**Contact:** <http://www.seethelight.co.uk/contact>

**About your first seethelight bill**

Welcome to seethelight. We hope everything is going well so far with your services.

Your first bill is likely to be larger than normal, because we charge you from the day your services are activated and then one month in advance. All usage charges are billed in arrears, for example, with regards to your telephone service you will be billed for the calls you have already made. It will settle down after this bill.

**Bill Reference** xxxxxxxx  
**Bill Date** 15-04-2017  
**Due Date** 01-05-2017  
**Customer Ref** xxxxxxxx  
**Page** 1 of 3

**Bill Date**  
This is the date your bill has been generated. If you have an e-billing account, this will be sent to your email address.

**Due Date**  
We usually require payment within 2 weeks of the bill being sent.

**Summary of account**

**Balance on account** £0.00  
**This Bill's Charges** £45.63

**AMOUNT NOW DUE: £45.63**

**This is not a tax invoice.**  
**This invoice is for information purposes only. The amount due will be collected from your bank account by Direct Debit on or just after May 3rd 2017.**

**Balance on account**  
As this is your first bill, there will not be a balance.

**This bill's charges**  
Your first bill will be for higher than advertised, as you will pay from the day your services were activated, and one month in advance.

**About your first bill**  
This explains that your first bill will be slightly higher due to 'part-month' charges.

**One off Connection Charges**

seethelight connection charge	£79.00
<b>Total</b>	<b>£79.00</b>

**Payments Received**

Date: 20-03-2017	Payment Transaction ID: XXXXXXXXXX	£79.00
<b>Total</b>		<b>£79.00</b>

**Services**

<b>60Mbps Plus Voice (31-03-2017 to 14-05-2017) - Part-month</b>	<b>£38.01</b>
<b>60Mbps Upload Boost (31-03-2017 to 14-05-2017) - Part-month</b>	<b>£7.62</b>
<b>Total</b>	<b>£45.63</b>

**Other Charges**

<b>Your Calls (03-04-2017 to 03-04-2017)</b>	<b>£0.00</b>
<b>Total</b>	<b>£0.00</b>

**Total**

seethelight connection charge	£79.00
Payments Received	-£79.00
Services	£45.63
Other Charges	£0.00
<b>Total</b>	<b>£45.63</b>

**One off connection fee**  
 This is the amount you have already paid upfront on your order to get your services activated.

**Payments Received**  
 This shows what you have already paid, for example your seethelight connection fee. This is for reference only; you don't have to pay again!

**Services**

The below diagram shows you will pay from the day your contract was created, to the day of your first bill (15th April) plus one month in advance. Therefore, you have paid from 31st March to 14th May on your first bill.

Your contract was created on	This bill was produced on
<b>31st March</b>	<b>15th April</b>
↘	
Your payment is due on	You have paid up until
<b>1st May</b>	<b>14th May</b>
↘	
Your next bill is due on	
<b>15th May</b>	